

Turnberry Place Community Association

Chauffeur Service Rules - January 1, 2025

The Association maintains a fleet of vehicles for homeowners at Turnberry Place. The primary objective of the service is to provide transportation to and from the airport for Turnberry owners. Additional transportation to the strip and the neighboring areas adjacent to Turnberry Place are provided on an available basis. This is not intended to be an on-call private car service. The following Rules are to ensure equitable value to all homeowners.

Boundaries

To provide transportation generally within the approved boundaries of Stewart to the North, Russell to the South, Sammy Davis Jr/Frank Sinatra Dr. to the West and Paradise (University Central Dr. is also in boundary where Paradise is a one-way street) to the East.

To ensure equitable use by the homeowners of Turnberry Place, the following locations for service have been defined:

Locations include

- McCarran Airport, Atlantic Aviation Airport (Private), Signature Airport (Private), JSX Airport (Private), Quail Air Center and North Las Vegas Airport. North Las Vegas Airport is the only exception to the boundary limits.
- Strip hotels, restaurants, shopping venues and casinos on Las Vegas Blvd, generally from the Four Seasons Hotel to Downtown Las Vegas. This includes the Forum Shops (new and old), Fashion Show Mall and the Miracle Mile Shops at Planet Hollywood.
- Strip adjacent restaurants and venues including but not limited to Morton's Del Frisco's, Gordon Biersch, Lotus of Siam, Lawry's, Thomas & Mack Arena/Cox Pavilion and the performing arts venue at UNLV, Cleveland Clinic for Brain Health and Area 15.
- Non-Strip locations: Palace Station, Las Vegas Country Club, Town Square, Palms, Rio, Gold Coast, Orleans, Italian American Club and Commercial Center.
- The County Government Center, Court House, Federal Building, Premium Outlets North, World Market Center and the Smith Center.
- All rides are subject to road construction limitations. Should road construction make any location inaccessible or difficult to plan travel times, reservations will not be accepted for these locations during the road construction time-period.

General Policies

- The Chauffeur Service Scheduler Office Hours are 8 am to 4 pm seven days a week. After office hours, homeowners may contact the drivers at (702-348-8241) or (702-348-8237) or (702/582-4144) for assistance with same day reservations only.
- All reservations must be made with the Chauffeur Service Scheduler. Reservations can be made by telephone (702-732-0110) or by email (tplimo@gmail.com)

- Each unit is allowed only twenty round trip transfers per year, excluding airport trips. One way trips each count as one-half of a round trip for the purposes of calculating round trip limits. Each unit is allowed only one airport round trip per day.
- Chauffeur Service is **STRICTLY** for homeowner use only and only the homeowner may reserve chauffeur services.
- Renters of a homeowner's unit can make reservations with the Chauffeur Service if the homeowner transfers this privilege to the renter for the term of the Lease. Homeowner's transfer agreement must be in writing. Homeowner's written consent must be on file with the Turnberry Place Community (Master) Association and the homeowner's tower management office. Only persons listed on the Lease are allowed reservation privileges for the Chauffeur Service under these transfers.
- Until the transfer to the renter is revoked, the homeowner may not use the Chauffeur Service. If this transfer is approved, the word "homeowner" in these Rules applies to renters. Homeowners may revoke the transfer but cannot re-transfer to the renter after this revocation for the remainder of the term of the Lease.
- If a condominium is owned by a corporation or title is held in a name other than that of a natural person, the authorized representative must designate, in writing, two people who are authorized to utilize the Chauffeur Service privileges attributable to the condo. The designation should be delivered to the association manager to become effective and cannot be changed for 365 days after each such designation is made.
- Homeowners must be specific on the pick-up and drop off point. Any last-minute change or request for the drop off or pick up location will be based on availability of the Chauffeur Service and at the discretion of the driver based on the Chauffeur Service schedule.
- Homeowners who's ride request cannot be accommodated will be placed on the waitlist. Any change in the ride request details (ie, time, pick-up or drop-off location) will be considered a new reservation and reset their waitlist priority.
- Homeowners who are notified they have been moved from the waitlist to a confirmed reservation must confirm their acceptance of the reservation by phone or email. For reservations for same day service, the confirmation must be made within 30 minutes of notification by Chauffeur Service scheduler. For reservations for service on next day or later, confirmation must be made within one hour of notification by Chauffeur Service scheduler. Reservations not confirmed within the required time will be forfeited. Chauffeur Service scheduler will call homeowner twice before canceling reservation.
- Homeowners are responsible for notifying the Chauffeur Service scheduler of the cancellation of their previously scheduled ride no less than 3 hours before their scheduled pick-up time. Failure to provide this notification and/or failure to show for a scheduled ride will be a violation of the Chauffeur Service Rules and may result in penalties as provided for in the Rules. Airline change of flight times and/or delays are exempt from the 3-hour requirement, but should be communicated to the scheduler as soon as homeowner is aware of any changes to their itinerary.
- No intermediate stops are permitted. No waiting is permitted. Each trip is for an immediate drop off. The driver will not honor such requests and likely has another reservation to honor.

- Reservations permitted up to one year in advance - Airport Transfers only: One hour transfer time will be based on arrival flight scheduled on time. Destination changes on an existing airport reservation will not be permitted at any time.
- Reservations permitted up to four days in advance -All non-airport transfers. One-hour transfer time. For example, the earliest a Saturday reservation can be made is Wednesday beginning at 12.01am onward via phone message or email.
- Due to overwhelming traffic surrounding the Strip on New Year's Eve, from 5 pm on December 31 until 6 am on January 1, only airport drop off and pick up reservations may be made.
- Due to overwhelming traffic surrounding the Formula One race event, rides for Thursday, Friday and Saturday of race week will only be accommodated for airport trips and locations within the Chauffeur Service service area which are located north of Sahara Ave and west of I-15.
- Due to traffic congestion around Allegiant stadium before and after events, no trips to or from Las Vegas Blvd between Tropicana Ave and Russell Road will be scheduled on the days of football games during the period 2 hours prior to kick-off until kick-off and during the period from 4 hours after kick-off until 6 hours after kick-off nor during the days of other stadium events during the period beginning 2 hours before the event start time until event start time and during the period 3 hours after the event start time until 5 hours after the scheduled beginning of event. Trips to and from the Delano via Frank Sinatra will be allowed during these time-periods, subject to road construction limitations.

Transfer Wait Times

- Airport Arrivals
 - Scheduler will monitor flight times for arrivals. Should the flight be delayed more than 15 minutes, Homeowner has to make their own transportation arrangement.
- Airport Departures from Turnberry Place
 - Driver will call homeowner five minutes prior to pick up. Wait time for airport departures is ten minutes from confirmed pick up time. Driver may be unable to stay for any additional time.
- From Turnberry Place
 - Driver will call homeowner five minutes prior to pick up. Wait time for non-airport pick up is ten minutes from confirmed pick up time. Driver may be unable to stay for any additional time.
- From pick up location
 - Driver will call homeowner when in route and advise of estimated time of arrival. Wait time is ten minutes from confirmed pick up time. Driver may leave if homeowner is not present at predetermined time.

Miscellaneous

- Chauffeur Service hours of operation: 8 am -12 am. Friday and Saturday 8 am -1 am.

- Reservation requests for Chauffeur Service rides between 6 am – 8 am must be made 3 days in advance. Reservation requests for service between 6 am – 8 am with less than 3 days advance notice will be accommodated based on the ability to arrange service on short notice. There is no guarantee for requests made with less than 3 days advance notice.
- The Chauffeur Service is provided as a service for the exclusive use of the homeowners, not guests of the homeowners. Homeowners may not schedule use of the Chauffeur Service for their guest(s) and ride along so as to circumvent the Chauffeur Service Rules. Any such use will be deemed a violation of the Rules. Guests are allowed to accompany homeowner on their permitted rides.
- Immediate family may use the Chauffeur Service when residing in the tower for trips to and from the airport, and Non-Airport locations. Immediate family is defined as Spouse, Child, Parent, Grandparent or Grandchild. No exceptions and ID may be confirmed.
- The Turnberry chauffeur vehicles are designed to carry a maximum of 6 passengers in the rear compartment.
- **No smoking, vaping or any kind of electronic cigarette** is permitted inside the chauffeur vehicles .
- Impromptu changes in destinations are not permitted.
- Sharing of the chauffeur vehicles is **MANDATORY** for all trips to the airport to allow maximum utilization. This sharing requirement includes trips to different terminals at McCarran Airport. There is zero wait time at pick-up for the second reservation party in confirmed shared rides. Ride sharing is also mandatory for non-airport trips to similar destinations.
- Homeowners must specify the number of passengers in their group when the reservation is made. The homeowner making the reservation must notify the Chauffeur Service office of any changes in the number of passengers included in their group in advance of the ride. Additional passengers will be accommodated only if space is available (ie, shared rides and maximum chauffeur vehicle capacity).
- Drivers are not allowed to collect luggage from the baggage carousel without the passenger who owns the luggage being present due to airlines rules.
- All passengers must use the provided seat belts. Drivers will not be allowed to transport until every passenger is safely belted.
- Homeowners and their guests are expected to treat the chauffeurs and schedulers with respect. Any abusive behavior toward Chauffeur Service personnel will be a violation of the Chauffeur Service Rules and subject the violator to fines and/or suspension of Chauffeur Service privileges as deemed appropriate by the Board of Directors. **There is a zero-tolerance policy for this issue.**
- Trips to banks, private offices, grocery stores or drug stores are not permitted.
- A fine of \$100.00 and/or a suspension of up to six (6) months may be imposed if any of the Rules are altered or violated. The enforcement authority granted by the CC&R's will govern.

- All concerns, complaints, or issues related to the scheduling or operation of the Chauffeur Service should be reported to the homeowner's respective building manager, who will notify the TPCA manager who will present the issue to the Master Board.

Questions & Answers

1. Can owners reserve the Chauffeur Service for transfers to their residences outside Turnberry Place? Can trips be reserved from one non-Turnberry location to another non-Turnberry location, e.g. one strip resort to another strip resort?

No, origination of transfer or destination of drop-off must be Turnberry Place.

2. Can guests and family members of homeowners who do not reside at Turnberry Place, reserve the Chauffeur Service?

No.

3. Can a lessee or a renter of a unit in Turnberry Place reserve the Chauffeur Service for use?

Yes, only with the written permission from the homeowner.

4. Can an owner use the Turnberry Place Chauffeur Service for business purposes or private tours of the strip and city?

No.